

Standards of Performance Manuals – Available Positions

ROOMS			
<u>BELL/DOOR</u>	<u>FRONT DESK</u>	<u>LAUNDRY/DRY CLEANING</u>	<u>RESERVATIONS</u>
Bell Captain Bell Person Door Person Driver Guest Service Agent	Supervisor Agent	Laundry Attendant Valet Attendant	Supervisor Agent
	<u>HOUSEKEEPING</u>	<u>NIGHT AUDIT</u>	<u>SECURITY</u>
<u>BUTLER</u>	Floor Supervisor Public Area Supervisor Rooms Control Public Area Cleaner Floor Attendant Room Attendant Turndown Attendant Uniform Att./Seamstress Linen Attendant	<u>PBX</u>	<u>TRANSPORTATION</u>
<u>CONCIERGE</u>		Supervisor Operator	Officer Supervisor Valet Cashier Valet Parking Attendant Driver
Butler Concierge			

FOOD AND BEVERAGE			
<u>BANQUET</u>	<u>CATERING</u>	<u>F&B CASHIER</u>	<u>SPECIALTY RESTAURANT</u>
Manager Supervisor Server Bartender	Director Secretary	Cashier	Manager/Maitre d' Host Person Captain Buspersion Server
<u>BAR</u>	<u>CONFERENCE SERVICES</u>	<u>MINI BAR</u>	<u>STEWARDING</u>
Manager Bartender Beverage Server Barback	Manager/Assistant Supervisor Houseman	<u>ROOM SERVICE</u>	Executive Steward Shift Supervisor Steward Night Cleaner
<u>BUFFET RESTAURANT</u>	<u>CULINARY</u>	Manager Supervisor Order Taker/Cashier Server Buspersion	<u>THREE MEAL RESTAURANT</u>
Manager Server Buspersion Host Person	Executive/Sous Chef Butcher Cook Buffet Attendant	<u>SNACK BAR</u>	Manager Host Person Server Buspersion
	<u>EMPLOYEE CAFETERIA</u>	Attendant Cook	
	Line Server Cook Warewasher		

ADMINISTRATIVE, SPORTING, AND ADDITIONAL POSITIONS			
<u>ACCOUNTING</u>	<u>ENGINEERING</u>	<u>GROUNDS</u>	<u>SALES & MARKETING</u>
General Cashier Income Auditor Accounts Payable Clerk Payroll Clerk Accounts Receivable Clerk	Manager Secretary/Dispatcher Engineer Utilities Vehicle Maintenance Storeroom Clerk	Grounds Person Greenskeeper	Director of Sales & Marketing Sales Manager Sales Assistant
<u>ACTIVITIES</u>	<u>FITNESS CENTER</u>	<u>HUMAN RESOURCES</u>	<u>SPA</u>
Attendant	Supervisor Attendant Personal Trainer/Instructor	Manager Assistant Manager Administrative Assistant	Supervisor Reservations Agent Receptionist Attendant Retail Sales Clerk Hair Technician Massage Therapist Nail Technician Skin Care Esthetician
<u>ADMINISTRATION</u>	<u>GIFT SHOP</u>	<u>KIDS CLUB</u>	<u>TENNIS SHOP</u>
Secretary	Sales/Cashier	Attendant	
<u>ALL STAFF</u>	<u>GOLF OPERATIONS</u>	<u>POOL/BEACH</u>	<u>TENNIS SHOP</u>
All Staff All Managers/Supervisors	Marshall/Starter Golf Attendant Captain Golf Attendant Pro Shop Attendant Beverage Cart Attendant	Pool/Beach Attendant	Pro Shop Attendant
<u>BUSINESS CENTER</u>		<u>PURCHASING/RECEIVING</u>	
Agent		Purchasing Agent F&B Cost Controller Storeroom Supervisor Storeroom Clerk Receiving Clerk	

CASINO			
<u>CAGE/CREDIT</u>	<u>KENO</u>	<u>RACE & SPORTS BOOK</u>	<u>SOFT COUNT</u>
Pit Clerk Check Bank Cashier Chip Bank Cashier Window Bank Cashier Main Bank Cashier Poker Bank Cashier Employee Window Bank Cashier	Shift Supervisor Writer Runner Third Person	Supervisor Writer Terminal Operator Cashier	Supervisor Attendant
<u>HARD COUNT</u>	<u>PLAYER'S CLUB</u>	<u>SLOT OPERATIONS</u>	<u>TABLE GAMES</u>
Supervisor Attendant	Representative	Technician Supervisor Shift Supervisor Technician Floor Person Host Person Change/Cashier	Baccarat Dealer Roulette Dealer Blackjack Dealer Craps Dealer Big Six Dealer
	<u>POKER</u>		<u>CASINO SECURITY</u>
	Shift Supervisor Dealer Floor Person		Officer